

Mt. Shasta Ski Park

## **SECURITY / PARKING**

**JOB TITLE:** Security.

**JOB SUMMARY:** This position also provides security in the base and parking lot areas.

**DESCRIPTION OF DUTIES AND RESPONSIBILITIES:** Security personnel are responsible for enforcing all of the Ski Park's rules and regulations and interacting with law enforcement agencies as needed. Other duties include storing of lost and found items, completing theft reports, provide information and assist guests. Perform routine checks in the bar, parking lot and lodge area to deter any activity or conduct that is disruptive, inappropriate or illegal. This individual must work well under pressure meeting multiple and sometimes conflicting deadlines. Security/Parking personnel may be called on to provide assistance in the event of an accident, fight, or any other potential situation. When directing traffic, employees need to be able to make decisions regarding the size of vehicles and direct the customer to park in the correct location. Parking attendants need to demonstrate patience and customer service skills while dealing with the public and other departmental employees. Other duties include set up of parking lot signs and barricades, snow removal, trash clean up, ski check and possible operation of a shuttle. The incumbent shall at all times demonstrate cooperative behavior with co-workers, supervisors and guests. Other duties as assigned may include working in other departments.

**QUALIFICATIONS:** Must be at least 18 years old and have a current driver's license. A driving record background check may be performed after an initial offer of employment is made for authorization to operate a Mt. Shasta Ski Park vehicle. Good communication and customer service abilities a must.

**DESCRIPTION OF WORK ENVIRONMENT:** Mt. Shasta Ski Park is located at 5,500 ft. elevation. Winter conditions can be severe with sub zero temperatures, high wind and heavy snow. The majority, up to 8 hours a day, of the work is performed outside in these conditions. Uniform items will be issued.

**PHYSICAL REQUIREMENTS:** Must be able to stand and/or walk outside for up to 4 hours at a time. Must be able to lift up to 40 lbs. and be able to do manual labor for up to 4 hours a day.

**WORK SCHEDULE:** This is a seasonal full time position. The schedule will include weekends, holidays and evenings. Depending on snow conditions, the season typically runs from mid December to mid April. Day shift typically starts at 6:30 am and the night shift starts at 3:00 pm. It is your responsibility to report to work on time. Schedules can change without notice depending on the Ski Park's requirements.

**REPORTS TO:** This position reports to the Security Supervisor.

**BENEFITS:** This is a non-exempt hourly position. Pay is hourly and based on experience. Benefits include employee season pass (family pass after 2 full seasons), food and retail discounts.