

Mt. Shasta Ski Park

RENTAL SHOP TECH

JOB TITLE: Rental Shop Tech I

JOB SUMMARY: Rental Shop Techs are primarily involved in the issuing of alpine ski and snowboard boots to guests. Shop tech will also be trained in some aspects of equipment maintenance such as base repair and waxing.

DUTIES AND RESPONSIBILITIES: This employee must possess excellent customer service skills and be willing to become completely familiar with the boot inventory and be able to ascertain if the customer's foot is fitting properly in the boot. Training in the back shop will include waxing techniques as well as some base repair and tuning. Although not regularly involved in snowboard and ski issuing, training in this area will be provided. Other duties such as equipment returns and housekeeping are expected. All shop employees must work well under pressure, handling multiple tasks simultaneously and at all times demonstrating cooperative behavior with co-workers and managing staff. Other duties as assigned, may include working in other departments.

QUALIFICATIONS: Must be 18 years of age or at least 16 with a current work permit.

DESCRIPTION OF WORK ENVIRONMENT: Mt. Shasta Ski Park is located at 5,500 ft. elevation. Winter conditions can be severe with sub freezing temperatures, high winds and heavy snow. While most of the work is performed inside, the employee is expected to park their vehicle in employee parking and walk to the rental shop approximately 5 minutes.

PHYSICAL REQUIREMENTS: Must be able to stand for 6 – 8 hours and lift more than 30 pounds. Employee must repetitively place and remove boots from overhead shelves, pull skis and snowboards from rack and adjust bindings with hand tools. The work pace can be very hectic and the ability to move quickly is essential.

WORK SCHEDULE: This is a full or part time seasonal position. Depending on snow conditions, the season typically runs from mid December to mid April. The employee is expected to stay until they are laid off from their job duties. Shifts typically start at 7:30am and end at 5:00pm. This schedule will include weekends, holidays and evenings. This schedule may change without notice depending on the needs of the Ski Park.

REPORTS TO: This position reports to the Rental Center Manager, Supervisor or appointed senior staff member.

BENEFITS: This is a non-exempt hourly position. Pay is hourly and based on experience. Benefits include season pass and retail/food discounts.