

Mt. Shasta Ski Park

## **CASHIERS**

**JOB TITLE:** Ticket Office Cashier

**JOB SUMMARY:** Cashier position that informs and sells the public lift tickets, rental ski and board equipment, lessons and food & beverage items.

**JOB DUTIES:** The goal of this position is to provide the customer with exceptional product and customer service. This is accomplished by being fully knowledgeable regarding the products and options provided at Mt. Shasta Ski Park. This information must be clearly communicated to the customer in a friendly and courteous manner. Other duties of this position are; inputting computer sales, receiving cash and making change, credit card and ATM sales, resolving customer problems, and balancing their cash registers. The cashier must work well under pressure, meeting multiple and sometimes conflicting deadlines. The incumbent shall at all times demonstrate cooperative behavior towards customers, coworkers and supervisors. Other duties as assigned, may include working in other departments.

**QUALIFICATIONS:** Must be 18 years of age or at least 16 with a current work permit. The incumbent must have some computer skills, count and make change accurately and be able to communicate clearly.

**DESCRIPTION OF WORK ENVIRONMENT:** Mt. Shasta Ski Park is located at 5,500 ft. elevation. Winter conditions can be extreme with sub freezing temperatures, high winds and heavy snow. The employee will have to park in the parking lot and walk to the workstation in these conditions. The actual workstation is heated.

**PHYSICAL REQUIREMENTS:** The cashier must be able to lift 25 pound boxes of supplies and stand for up to four hours at a time serving customers. The employee must be able to quickly and accurately input data on a computer keyboard.

**WORK SCHEDULE:** This is a full time or part time seasonal position for the winter ski season. Depending on the snow conditions the season typically runs from mid December to mid April. The work schedule will include weekends and holidays and some evening shifts. Work typically begins at 7:30am. The schedule is subject to change based on weather conditions and the needs of the Ski Park.

**REPORTS TO:** This position reports to the individual's Department Manager and/or Supervisor.

**BENEFITS:** This is a non-exempt hourly position. Benefits include employee season pass and food/retail store discounts.