

Mt. Shasta Ski Park

FOOD & BEVERAGE – FOOD SERVICE WORKER

JOB TITLE: Food and Beverage – Food Service Worker

JOB SUMMARY: Food Service Worker provides quality food and beverage service to guests in MSSP food venues.

JOB DUTIES: Food Service Workers are responsible for coordinating individual station and communicating with other front and back of house personnel to provide a quick service experience that exceeds our guest expectations. Excellent customer service skills are required. Ensure an accurate accounting of all transactions, collections and disbursements. Must know menus and demonstrate ability to learn tasks, including but not limited to competent safe food handling and proper cleaning methods. Must be able to follow recipes and adhere to portioning guidelines. Position requires some problem solving and initiation of activities within job description and responsibility limitations. Other duties as assigned may include working in other departments.

QUALIFICATIONS: Must be 18 years of age or at least 16 with a current work permit. While previous experience is not required, job related work experience with demonstrated competence is desirable. A current California State Food Handler's Card is required. Must demonstrate commitment to ensure guest satisfaction and maintain positive employee and company relations. Good customer service skills a must.

DESCRIPTION OF WORK ENVIRONMENT: Mt. Shasta Ski Park is located at 5,500 ft. elevation. Winter conditions can be harsh with sub zero temperatures, high winds and heavy snow. MSSP has several services areas within the Food and Beverage Department. Counter servers may cross train and work in multiple locations. Most workstations are inside however, the Black Diamond Grill is a covered outdoor venue.

PHYSICAL REQUIREMENTS: Requires standing and or walking for extended periods of time. Must be able to lift 40+ pounds. Must demonstrate ability to bend, kneel, handle, reach, grasp and perform repetitive motions.

WORK SCHEDULE: This is a full or part time seasonal position. Depending on snow conditions, the season typically runs from mid December to mid April. Shifts will include weekends, holidays and some evenings. Typically, day shift starts at 7:00am and swing shift starts at 2:00 pm. The schedule is subject to change without notice depending on weather conditions and the needs of the Ski Park.

REPORTS TO: This position reports to the Food & Beverage Supervisor.

BENEFITS: This is an hourly full time seasonal position. Pay is hourly and based on experience. Benefits include employee season pass, and food/retail discounts.